

KNOAH SOLUTIONS

About Company:

Knoah Solutions is an award-winning Global Outsourcing Services Company - with delivery onshore and offshore delivery centers in US and India - that delivers the best multi-channel customer and technical support services in the industry.

Eligibility:

- 2014 Pass out BE / B.TECH (Any Branch is eligible)
- Preferred : Computer Science / IT
- Cut off marks : 50% & above

Selection process:

Selection Rounds	Test/Interview	Elimination	Conducted By
Round 1	EPT	Yes ; Cutoff: 33 Points	Globarena
Round 2	Live Chat Round	Yes	Globarena
Nominal Round	Typing Test	No (At least 30 WPM is needed)	Globarena
Round 3	Technical Test	Yes (Need at least 50% score here)	Globarena
Round 4	Ops Manager Round	Yes	Knoah Ops Team
Round 5	HR Round	Yes	Knoah HR Team

Event Date:

- Preliminary Rounds (1, 2, 3 & 4) – 27th May, 2014
- Final Round – 28th May, 2014

Positions:

- Pune: 30
- Hyderabad: 100 plus

Designation: TECHNICAL SUPPORT - NON VOICE

Other Pre- Requisites:

- Should possess effective written communication skills and comprehension skills
- Should have command on internet concepts, networking concepts, Operating System concepts in XP, Vista, 7 and Mac, Computer basics, Wireless Communication
- Excellent Typing Speed: (At least 30 wpm)
- Excellent interpersonal, intrapersonal skills, team player, open to learning

Pay Package Details: 1.2 LPA (CTC)

Other Information:

- Work Hours: 9 hours (5 day work week & 6 day during training)
- Shifts: US timings (Night work hours in IST)
- Transport: Provided